



## **Purchase Terms and Conditions January 2020**

**Terms and conditions apply to all purchases including Cy-Barre-LIVE class packs and Cy-Barre- Signature & Replay Access pack purchases.**

### **All purchases:**

1. Are refundable inline with the REFUND POLICY
2. All products and services have a valid period. Once this valid period is reached the credit becomes invalid.
3. Expiry dates on all purchases cannot be extended.
4. All STUDIO class and private bookings are subject to a 12 hour cancellation policy.
5. All Cy-Barre- LIVE classes are subject to a 3 hour cancellation policy.
6. Class sizes, times, fees, and schedules are subject to change. Days and hours of operation are subject to change.
7. Please retain a copy of your email receipt for reference.

### **12 hour Cancellation policy:**

1. If you are unable to cancel your booking prior to 12 hours before the start of your booking you will be charged as though you have attended.
2. If you cancel with more than 12 hours before your booking, the class credit will be credited back into your Barre account to be reused at your convenience.

### **3 hour Cancellation policy (Cy-Barre- LIVE classes):**

1. If you are unable to cancel your booking prior to 3 hours before the start of your booking you will be charged as though you have attended.
2. If you cancel with more than 3 hours before your booking, the class credit will be credited back into your Barre account to be reused at your convenience.

### **Membership Terms and Conditions: (including Cy-Barre 3 Monthly Online Membership)**

Terms of membership, such as allowance of classes, and other members benefits are dependant on the level of membership. Please see each individual membership for more detailed terms.

Failure to comply with these terms & conditions may result in revocation of membership.

1. Class sizes, times, fees, and schedules are subject to change. Days and hours of operation are subject to change.
2. Members who allow other persons to use their membership will have their membership privileges revoked.
3. Members must abide by all membership and facility rules and regulations.
4. The Monthly Membership covers all regular scheduled Barre, Power, Express, Pre & Post Natal classes, (The number of classes per calendar month varies with different levels of membership). Any additional classes,

workshops, masterclass, events are considered separate from membership.

5. This Membership Agreement requires a 3,6 or 12 month minimum commitment, which is inclusive of 3,6 or 12 respectively, consecutive monthly auto-payments and is non-refundable.

6. If monthly membership payment fails to authorise for any reason, a £10 late fee will be applied to members autopay debit/credit card on file if a valid credit or debit card is not provided within 10 calendar days of the original rejection date.

7. Memberships can be "frozen" or suspended for a given number of weeks, please see each contract, please see each level of membership for individual terms.

8. Studio Closure dates & Bank holidays are not deducted from monthly membership payments.

9. CANCELLATIONS: There is no penalty if members cancel their reservation 12hours

(Studio classes) OR 3 hours (Cy-Barre- LIVE) prior to the start of their session. Members can do this online at their convenience.

10. Guest passes awarded with each renewal, and is valid for all Barre / Power / Express / Mum and Mums to be classes only.

11. Massage sessions to be claimed within the contract period. all normal booking conditions apply to Massage bookings.

The Barre reserves the right to amend or alter these conditions at any time.